

# AWARDS & RECOGNITION

LPI Group's committed endeavour of its corporate mission – "To provide customers with excellent products and services of international standard backed by proven technical and financial strength in line with the Financial Sector Master Plan" had resulted in the conferment of numerous prestigious awards to the Group for a number of years.

The recognition of the LPI Group's outstanding performance and excellent corporate governance, some of which were for consecutive years, further enhance LPI Group's corporate image and boost customers' confidence in the Group. These are crucial ingredients to sustain profitability in facing the more challenging economy ahead.

The awards and recognition of corporate excellence are an honour to the LPI Group's staff in its continuous pursuit of excellence in keeping the Group ahead of its competitors.

## EUROMONEY 2009 "BEST INSURER IN MALAYSIA" by Euromoney 26 May 2009

Lonpac bagged all the five (5) categories of the Euromoney 2009 awards and emerged as the Euromoney 2009 "Best Insurer in Malaysia" in recognition of Lonpac's profitability and efficiency. The five categories won are follows:

- A - Best Insurer for Innovation, Malaysia
- B - Best Insurer for Price, Malaysia
- C - Best Product Range, Malaysia
- D - Best Insurer for Claims Resolution, Malaysia
- E - Best Consultant for Insurance Risk Transfer, Malaysia

Lonpac is the first insurance company in Malaysia to receive the widely recognised accolades from Euromoney. Apart from votes by consumers and brokers on which they viewed was the best, Euromoney looked at Lonpac's financial ratios, indicators and ratings to evaluate its profitability and efficiency in choosing the winning insurer.



Best Insurer In Malaysia



Best Insurer for Innovation Malaysia



Best Insurer for Price Malaysia



Best Product Range Malaysia



Best Insurer for Claims Resolution Malaysia



Best Consultant for Insurance Risk Transfer Malaysia

**CHUBB MULTINATIONAL RISK GROUP  
OUTSTANDING AFFILIATE SERVICE AWARD 2008**  
by Chubb Group of Insurance Companies  
31 March 2009

LPI Group's wholly-owned subsidiary, Lonpac Insurance Bhd ("Lonpac") was awarded the Chubb Multinational Risk Group Outstanding Affiliate Service Award 2008 in recognition of Lonpac's efficient service and continued support of Chubb's Multinational Risk Group.

Lonpac was honoured with this award based on the following merits:

- Efficient policy issuance and service levels
- Long relationship with Chubb
- Nomination by Chubb's branches or service team
- Recommendation by affiliate network managers

This is the second consecutive year Lonpac received such recognition from Chubb Group.



**KPMG SHAREHOLDER VALUE AWARD 2008**  
– Sectoral Winner, Financial Services  
– Winner, Financial Services  
by KPMG  
21 August 2009

LPI reaffirmed its excellence in enhancing shareholder value when it emerged a Winner under the Financial Services category of the KPMG Shareholder Value Award 2008 for the five (5) consecutive years. LPI was also conferred the Sectoral Winner of the Financial Services category of the KPMG Shareholder Value Award 2008, repeating the same recognition as leader in financial services category of the same award in 2006 and 2005.

The KPMG Shareholder Value Award is an annual award where eligible listed companies on Bursa Securities are evaluated in terms of value creation to their shareholders in the year of review. This award is designed to promote corporate excellence through enhancing levels of disclosure and setting exemplary industry good practice.

**MALAYSIAN BUSINESS – CIMA ENTERPRISE  
GOVERNANCE AWARDS 2009**  
– Merit Award  
by Malaysian Business of Berita Publishing  
Sdn Bhd and CIMA  
6 November 2009

LPI was accorded with the *Merit Award* of the Malaysian Business – CIMA Enterprise Governance Awards 2009 for the fifth consecutive year since 2004.

The award recognises companies for their organisational excellence in delivering performance while conforming to set standards and practices. Enterprise Governance is an evolution of Corporate Governance, as it seeks to strike a balance between corporate and business governance. Winners were evaluated on business and corporate governance principles and best practices, including risk management and internal control, communications and adherence to regulations, financial and operational performance.



## NATIONAL ANNUAL CORPORATE REPORT AWARDS ("NACRA") 2009

- Certificate of Merit

by Bursa Malaysia Berhad, Malaysian Institute of Accountants and The Malaysian Institute of Certified Public Accountants

1 December 2009

LPI was accorded with the Certificate of Merit in recognition of the Company's annual report having qualified for the final of NACRA 2009.

NACRA is a highly prestigious award for excellence in annual corporate reporting. The award aims at promoting greater and more effective communication by organisations through the publication of timely, informative, factual and reader-friendly annual reports. It also has the objectives of recognising and encouraging excellence in the presentation of financial and business information, creating public awareness of the objectives, operations and financial performance of organisations as well as promoting higher standards of corporate governance.



## MALAYSIAN CORPORATE GOVERNANCE ("MCG") INDEX 2009

- Most Timely Held Annual General Meeting Award  
- Distinction Award

by The Minority Shareholder Watchdog Group ("MSWG")

10 December 2009

LPI was conferred the Most Timely Held Annual General Meeting Award for being the earliest public listed company to hold its Annual General Meeting ("AGM"). In 2009, LPI held its AGM on 12 February 2009 i.e. within 43 days after the financial year end. LPI was also conferred with a Distinction Award by the MSWG for its commendable and excellent corporate governance practices.

The MCG Index 2009 evaluated public listed companies on their conformance based on the Malaysian Code on Corporate Governance, Listing Requirements of Bursa Malaysia Securities Berhad and selected international best practices.



## RECORD OF PAST AWARDS

**MALAYSIAN BUSINESS – CIMA ENTERPRISE GOVERNANCE AWARDS**  
by Malaysian Business of Berita Publishing Sdn Bhd and CIMA

2008 – Best Return to Shareholders & Merit Award

**MALAYSIAN BUSINESS CORPORATE GOVERNANCE AWARD**  
by Malaysian Business of Berita Publishing Sdn Bhd

2006 – Merit Award  
2005 – Merit Award  
2004 – Merit Award

**KPMG SHAREHOLDER VALUE AWARD**  
by KPMG

2007 – Winner, Financial Services  
2006 – Sectoral Winner, Financial Services  
2005 – Sectoral Winner, Financial Services  
2004 – Winner, Financial Services

**TOP TEN VALUED SUPPLIER FOR 2006 AND 2007**  
by IGB Corporation

**CHUBB MULTINATIONAL RISK GROUP OUTSTANDING AFFILIATE SERVICE AWARD 2007**  
by Chubb Group of Insurance Companies

**NATIONAL AWARD FOR MANAGEMENT ACCOUNTING (“NAfMA”)**  
by Malaysian Institute of Accountants and The Chartered Institute of Management Accountants

2007 – Certificate of Merit  
2006 – Certificate of Finalist

**NATIONAL ANNUAL CORPORATE REPORT AWARDS (“NACRA”)**  
by Malaysian Institute of Accountants, Malaysian Institute of Management and The Malaysian Institute of Certified Public Accountants with Bursa Malaysia as the supporting organisation

2006 – Certificate of Merit

**“BEST UNDER A BILLION” AWARD FOR ASIA-PACIFIC REGION**  
by Forbes Asia in 2005

**MALAYSIA 1000**  
by Companies Commission of Malaysia, Ministry of Domestic Trade and Consumer Affairs and Basis Publications House in 2005